

Cambridgeshire Police & Crime Commissioner

Councillor Mac McGuire
Cambridgeshire Police and Crime Panel
c/o Paulina Ford
Democratic Services Team
Peterborough City Council
Town Hall
Bridge Street
Peterborough
PE1 1HQ

26 January 2015

I refer to the Police and Crime Panel meeting on the 5th November 2014 and the actions arising from that meeting which the Panel sought my response. My response is given below.

1. Provide the Panel with a list of Partners within each Local Authority who are using E-CINS.

The partners that have a written or agreed tactical use of E-CINS are given at Appendix 1, which for completeness, also includes Registered Social Landlords and other partner bodies. The Panel will note that whilst individual departments/teams are given for Cambridgeshire County Council, there is not a distinction to be made with other authorities. I understand from the Constabulary that the other authorities have made an overall decision to use the tool as an organisation as a whole.

2. To look at ways of encouraging Housing Associations to use E-CINS.

The Constabulary recognise that the social housing landscape changes fast with new providers entering the market as well as housing stock being bought and sold. Cambridgeshire Constabulary's approach to bringing Registered Social Landlords (RSL) on board with E-CINS is to present it to them as 'the way they do business'. As a result, RSLs are joining the system on a needs basis. I will continue to personally champion the use of E-CINS as a way to bring partners together to ensure a 'whole agency' approach.

3. To provide a list of the powers that the Chief Constable has given to PCSO's regarding low level crime.

The list of PCSO powers as at October 2014 is given at Appendix 2.

4. **To include the work of the Peterborough DAAT team in future reports when reporting on drugs.**

I have noted this.

5. **To include relevant performance data in all reports particularly in relation to measuring the impact of the Police and Crime Plan.**

I have noted this.

6. **To consider ways of measuring public confidence.**

I recognise that an important measure of police engagement is how well the Constabulary deal with local concerns and meet the expectations of the residents of Cambridgeshire. My Police and Crime Plan is explicit in that both the Chief Constable and I have a clear vision to provide a first class policing service in which the public have total confidence.

The Constabulary undertake a telephone survey of members of the public. 3,600 surveys are undertaken each year based on Home Office guidance. The survey asks if '*Cambridgeshire Police are dealing with the things that matter to people in my community*', and gives respondents three agreement scale choices: 'Agree', 'Disagree' or 'Neither'.

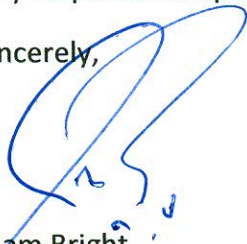
The Constabulary breakdown the responses at a county and district level. As an indication of recent measures of public confidence at a county level, in the most three month reporting period of October 2014 – December 2014, there were 784 respondents to the survey, of which 593 (70%) agreed with the question, with 52 disagreeing. These figures are representative for the 12 month period from December 2013 to December 2014.

I recognise that whilst this is a helpful measure, it is by no means an absolute one. Public confidence needs to be gleaned through wider measures and different channels. For instance, the views and issues of the public which both myself and my office gather, particularly through my Outreach Workers, face-to-face contact at surgeries and contact points, provides a useful means to discuss and measure public confidence.

Quarterly reports, including the public confidence measure, are brought before my Business Coordination Board to enable me to scrutinise the Constabulary's performance and hold the Chief Constable to account.

I hope my response completes the actions the Panel required of me.

Yours sincerely,



Sir Graham Bright
Cambridgeshire Police and Crime Commissioner